

Release Notes

August 2020

Accounting Features

- Bill Plans
 - Raise recurring and non-recurring invoices
 - Invoice specific arrears
 - Import dues from group invoices to split up arrears.
 - *Path: Accounts >> Group Invoices >> Set Up Bill Plan*

- Receipt Boxes in Invoices
 - Attach receipt boxes at the bottom of invoices
 - Acknowledge payment collection
 - *Path: Accounts >> Group Invoices >> Create/Edit Template >> Enable receipt box*

Accounting Features

- Member Ledger Clubbing
 - View account statements in a condensed and detailed view
 - Reduce cost by printing the account statement in condensed view
 - Show more information in detail
 - *Path: Accounts >> Dues >> Flat Selection >> Account statement*

Non-accounting Features

- HelpDesk: Turn Around Time (TAT) Reporting
 - Set "Expected Turnaround Time" for Categories or Sub-categories
 - Compare achieved TAT with expected TAT
 - Oversee performance of staff and set standards of performance

- HelpDesk: Ticket Resolution & Reopening Settings
 - Set window to reopen a ticket
 - Control this window for each category and sub-category
 - More flexibility over complaint management

Non-accounting Features

- HelpDesk: Other Features
 - End Date "On hold" Status: Put an end date on all "On Hold" tickets
 - Assignee Name: Allocate staff names to tickets
- Meetings
 - Print Minutes of Meeting (MOMs)
 - Add MOMs to Documents Module
- Polls: Multiple Selection
 - Create polls with the ability to select multiple options

Non-accounting Features

- Communication: Enhancement of Groups
 - Include only residing owners & all residents (excluding non-residing owners)
- Task Management: Unlimited Tasks (well almost)
 - Create and manage upto 350 tasks
- Amenity: Attachments
 - Make documents mandatory while booking an amenity
 - Documents like health certification

Non-accounting Features

- Amenity: Overlapping Slots
 - Create overlapping booking slots like 2 half-day slots and 1 full-day slot
 - Set different rates for different type of slots
 - Provide discounts on larger volume of bookings
 - Greater booking flexibility and options for both residents and admins
 - For example, a party hall can be booked for 2 half-day slots or for a full day slot. If one half-day slot is reserved then the full day slot for that day becomes unavailable
- Prepaid Meters: Bank Accounts
 - Assign a dedicated bank account to receive payments related to prepaid meters

Resident App Features

- Quarantine Feature
 - Flats can be marked as quarantined from the API dashboard with time period
 - Quarantined residents are notified
- Covid protect
 - City wise curation of publicly available Covid information
 - # of flats that have been marked as quarantined in your society
 - You can check if your daily help lives in a containment zone
 - Identify if a daily help is employed in any flat which has been in active quarantine in last 14 days
 - Aggregate all the Covid related notices at one place

Resident App Features

- Hardware Access
 - Societies can turn ON integration with MyGate integrated Hardware access partners like ParkPlus
- Tenant Management
 - Enable residents to upload rental agreements from the app
 - Aggregate rental agreements captured during Flat Sign Up process at a single place
 - Ability for society admins to access the rental agreement repository in the API dashboard

Resident App Features

- Enhanced Security Alert
 - Users can alert society security/contacts in case of emergencies and track the progress