ERP Dashboard Updates (Sep' 2025)

Introducing a new Security Deposit Statement on the app!

Path: App >> Society Dues

As part of the ongoing UI revamp and performance improvements of the *Society Dues* module on the app, the Security Deposit section has been redesigned to be more intuitive and transparent for residents. Previously, residents could only view the total deposit amount reflected in their account, without access to the detailed history of payments made or due.

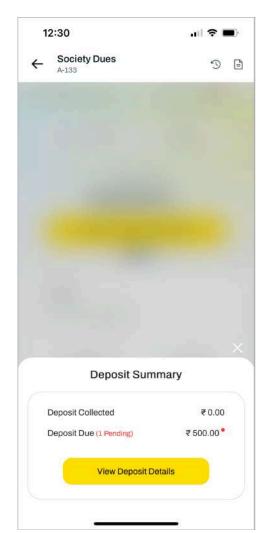
A dedicated Security Deposit page allows residents to view their deposit history, track payment status, and make payments directly for any deposit raised by the society admins.

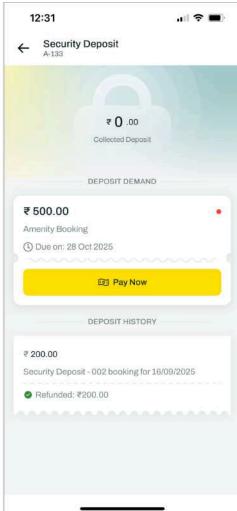
With this update, residents can now view a comprehensive deposit summary, including:

- 1. Total deposit collected by the society
- 2. Outstanding deposit amount (if any)
- 3. Complete payment history of all deposit transactions

This provides the following benefits:

- 1. Improved transparency: Residents get a clear view of all past and pending deposit transactions Simplified payments: Easy access to pay pending deposits directly from the app.
- Better record-keeping: A single place to track deposit history, ensuring accuracy and reducing queries to admins





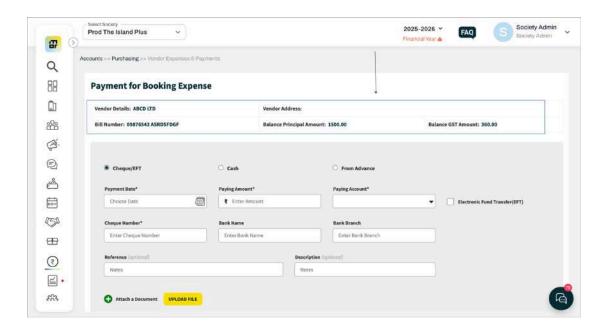
Restrict penalty application on specific invoicing ledgers

Certain income and liability ledgers do not need to attract a penalty. Earlier, invoices for these ledgers had to be raised separately from the main monthly bill, leading to the issue of delayed payment against those invoices.

Now, these ledgers can be centrally configured as penalty-free. Therefore, all the items can be loaded onto a single bill removing payment concerns for multiple societies

Summary on the total selected amount on vendor payment form

Multiple bills from a vendor can be selected for payment. Now, a proper summary of principal and GST value has been introduced to make it easy for the accountant to book the payment entry.



Amenity Booking setup updates for a better experience

Path: Dashboard >> Amenities >> Settings/Bookings

With growing demand from cities and societies migrating from other platforms, the Amenity Booking setup has been updated to provide a smoother and more intuitive experience. These enhancements aim to simplify the booking process and cater to the evolving needs of users, ensuring a seamless transition for all communities

1. Support added for Security Deposit Payments via House Advance

Previously, the integration of the Security Deposit module with Amenities came with certain limitations - residents could not use the "Pay through House Advance" or "I will pay later" options for payments.

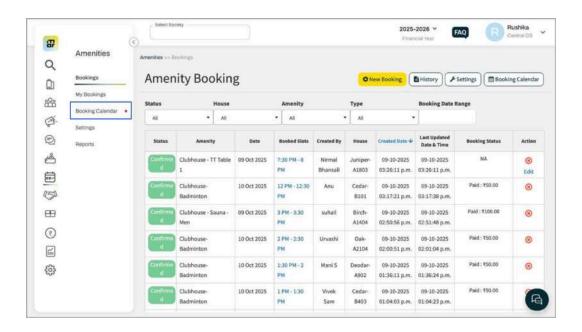
With this update, residents can now pay for amenities that include a security deposit using their existing house advance balance. The payment will automatically settle both the amenity booking invoice and the associated security deposit, generating a corresponding deposit receipt in real time.

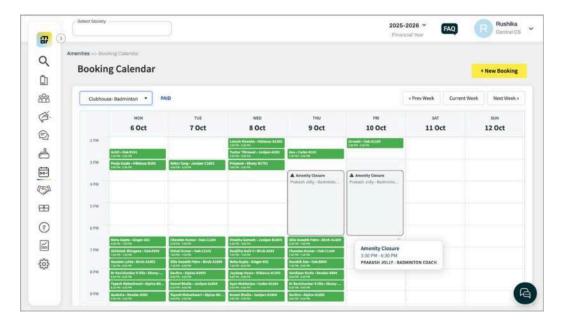
2. View your amenity bookings in Calendar View!

Path: Dashboard >> Amenities >> Booking Calendar

Society admins and facility managers can now view all the amenity bookings in a calendar view on the dashboard. This new view offers:

- 1. Visual tracking of booked and available slots for each amenity
- 2. Colour-coded indicators for Pending and Confirmed bookings
- 3. Visibility into Amenity Closures, providing a complete overview of amenity utilization.

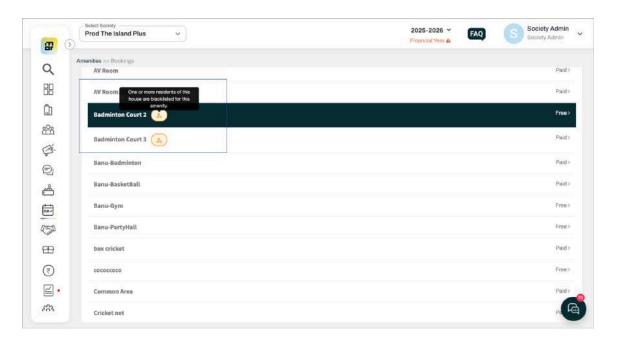




3. Blacklisted Residents Visibility for Amenity Bookings via Dashboard

Previously, when society admins blacklisted a resident from booking a specific amenity, this restriction did not reflect while making bookings on behalf of the same house through the dashboard. This could lead to unintentional bookings made for blacklisted members.

With this update, admins can now easily identify houses that have at least one blacklisted member for a particular amenity while booking through the dashboard. A clear indication will be shown at the time of booking, helping admins make informed decisions.



4. Get reminders 1 hour before your booking start time!

Residents will now receive automated reminders through in-app notifications 1 hour before the start of their amenity booking slot.

This ensures residents are promptly reminded of their upcoming bookings, reducing missed slots and improving overall amenity utilization and punctuality.

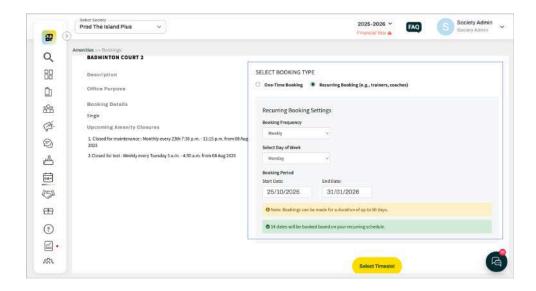
5. Book recurring amenity slots for coaching, trainers etc through the dashboard!

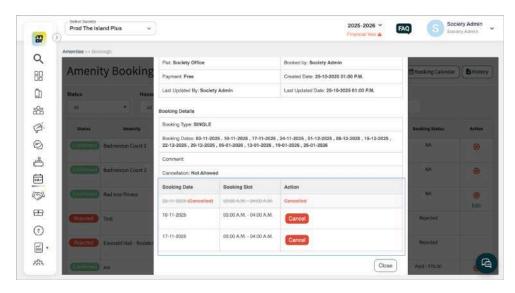
Society admins and facility managers can now create recurring amenity bookings for the society office directly from the dashboard. This enhancement supports use cases such as scheduling coaching classes, training sessions, or other recurring activities led by external trainers.

Bookings can be configured on a weekly or monthly cycle, with a maximum of three months' worth of slots allowed at a time. Additionally, admins can selectively cancel individual slots within a recurring booking without affecting the entire booking.

This provides the following benefits:

- 1. Simplifies scheduling for recurring society office activities.
- 2. Saves time by reducing repetitive booking actions.





Helpdesk Dashboard setup updates for a better experience

Path: Dashboard >> Helpdesk >> Settings/Complaints

The Helpdesk module has received important updates to enhance user experience and improve ticket management efficiency. With the Saarthi integration, we're implementing additional changes to make the entire helpdesk system more productive and streamlined for all users

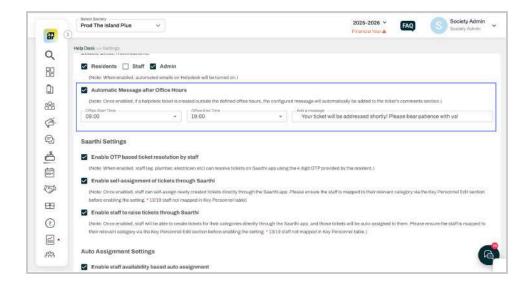
Notify residents of helpdesk response delays with a configured message!

Society admins can now automatically notify residents of helpdesk response delays outside office hours.

When a resident raises a ticket outside the configured office hours, a pre-configured message is posted in the ticket's comment section, informing them about the expected delay in response.

This provides the following benefits:

- 1. Keeps residents informed and sets clear expectations for response times.
- 2. Reduces follow-up queries and confusion.
- 3. Enhances transparency and improves resident satisfaction.

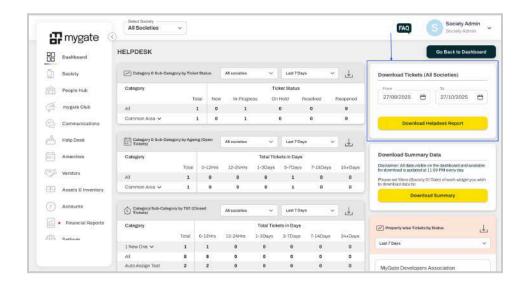


2. Download consolidated helpdesk tickets for multiple societies!

Builders managing multiple societies can now download consolidated helpdesk tickets across all their societies in a single report. This update allows them to select a specific time period and retrieve tickets from all societies at once, simplifying reporting and tracking.

This provides the following benefits:

- 1. Saves time by eliminating the need to download tickets for each society individually.
- 2. Provides a unified view of helpdesk activity across multiple communities.
- 3. Facilitates better tracking, analysis, and reporting for builders.





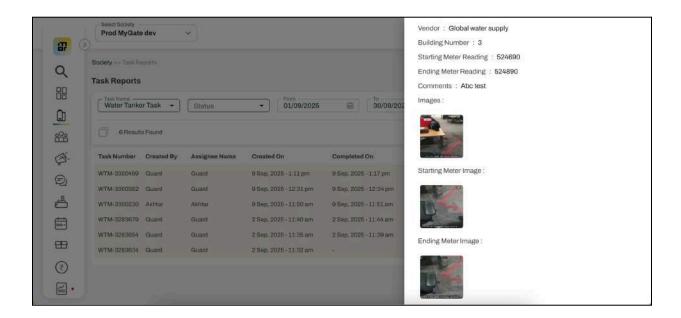
Security Dashboard Updates (September 2025)

Meter Reading capture in water tanker management

Path: Dashboard >> Society >> Task Reports

In order to improve delivery tracking accuracy and transparency in the Water Tanker task, we have replaced the underutilised "Total Dissolved Solids (Price Per Million)" field with new essential fields, namely Starting Meter Reading and Ending Meter Reading, both supporting image capture for visual verification. Guards can now log actual meter readings with photographic evidence, creating a more reliable and comprehensive delivery record. The enhanced data collection streamlines the guard's workflow while providing society admins with detailed, verifiable information for better oversight. This enhancement significantly increases transparency and accountability in water tanker deliveries through visual proof and

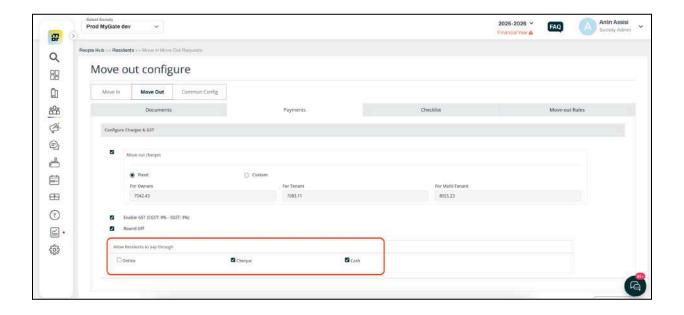
accurate meter readings. Society admins now have access to higher-quality reporting data, enabling better tracking of water consumption and delivery verification.



Payment mode configuration for Move-out requests

Path: People Hub >> Residents >> Move In Move Out Requests >> Configure

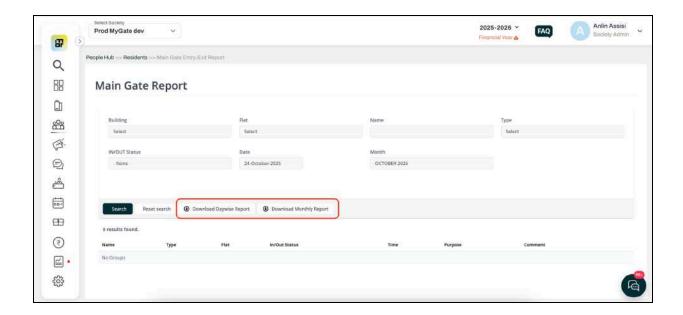
Many residents opt for the "Pay in Cash" option while submitting the move-out form, even if their societies do not permit cash payments. This often leads to repeated submissions with the same mode of payment, even after rejections, causing multiple requests and unnecessary back-and-forth, especially in communities with high tenant move-outs. To address this, we have introduced an option for admins to configure the accepted modes of payment for MIMO. By default, all three payment modes are enabled, but admins can disable any that are not applicable. If move-out charges are configured, at least one payment mode must remain active.

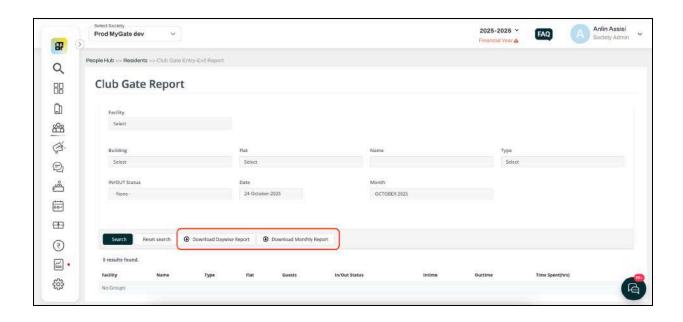


Monthly report download for Club gate and Main gate entry-exit

Path: People Hub >> Residents >> Main Gate Entry-Exit Report Path: People Hub >> Residents >> Club Gate Entry-Exit Report

The Entry-Exit reporting functionality for both Resident Main Gate and ClubHouse reports has been enhanced with monthly filtering and download options. The update introduces a new "Month" filter along with separate download buttons for "Daywise Report" and "Monthly Report". All applied filters now work seamlessly with both reporting options, while the search functionality remains optimized for day-wise filtering. Admins now have flexible reporting options with dedicated monthly and daily views, improving data analysis capabilities for generating comprehensive entry-exit reports.





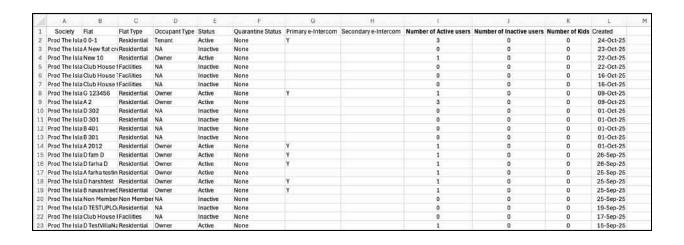
Disabled auto-download of documents from the admin dashboard

Admins can now quickly preview documents without cluttering their download folders with unwanted files. The new tab viewing experience offers better document accessibility and gives users complete control over their download decisions. We have enhanced the document viewing experience for admins by changing the default behavior when accessing documents from the dashboard. Previously, documents were automatically downloaded to the system upon clicking, but now documents open in a new browser tab for immediate viewing. Admins retain full control over downloads through the browser's built-in download functionality, allowing them to preview documents before deciding whether to save them locally. This update provides a more flexible and user-friendly approach to document management.

User count data added in downloaded flat list

Path: Society >> Flats & Amenities >> Download

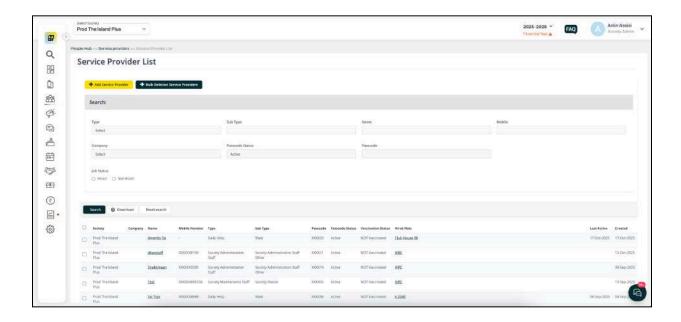
Admins now have clearer, more accurate user demographics that distinguish between active users, inactive users, and kid profiles as we have refined the user count display to provide more accurate and meaningful statistics for better flat management insights. Different user categories and their count has been added in the downloaded flat list. Separate count of active users, inactive users and kid profiles ensure that user statistics are more precise and provide admins with better visibility into actual occupancy patterns. This improved categorization enables better decision-making for flat management.

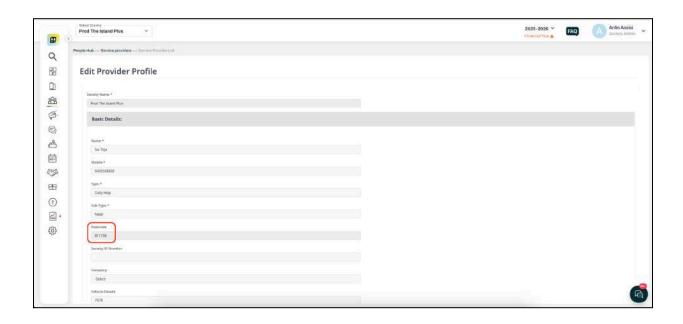


Masking PII data of service providers

Path: People Hub >> Service Providers >> Service Provider List

Mobile numbers and passcodes of service providers are now automatically masked for admin roles to protect sensitive information. This enhancement strengthens data privacy by ensuring admins only see necessary information of service providers. This provides better security compliance and protects service provider privacy without impacting efficiency. The service provider profile page will now include passcode information for better accessibility and completeness. The passcode field is now displayed below the sub type field in the service provider profile, providing admins with easy access to this essential information. Admins can now quickly access passcode information directly from the profile page without navigating to separate sections.

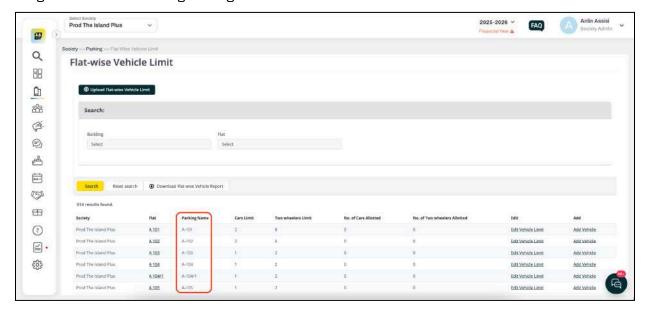




Parking Name visibility in the flatwise vehicle limit

Path: Society >> Parking >> Flat-wise Vehicle Limit

Admins can now quickly identify parking assignments for each flat from the vehicle limit page, improving operational efficiency. This streamlined view eliminates the need for additional clicks to access parking information, making flat and parking management more convenient. The flat-wise vehicle limit page now includes parking information for better visibility and management. The parking name now appears as a separate column in the listin. This improvement provides administrators with immediate access to parking assignments without needing to navigate into individual flat details.



Visitor subtype field added to Monthly Entry-Exit Report

Path: People Hub >> Visitors >> Entry Exit Monthly Report Download

The downloaded monthly entry-exit report now includes the visitor subtype field, providing more comprehensive visitor information. This field is accessible to all roles that have permission to download monthly entry-exit reports, maintaining existing access control while improving data completeness. The addition provides better categorization and tracking of different visitor types in the exported reports. Admins now have complete visitor classification data in their monthly reports, enabling better analysis of entry-exit patterns by visitor subtype. This enhancement ensures that downloaded reports contain all relevant information visible on the dashboard, improving reporting accuracy and usefulness.

	A	В	C	D	E	F	G	H	- 1	J	K	L	M
1	Name	Mobile	Туре	Sub Type	Entry time	Entry Allowed by	Exit time	Exit Allowed by	Flatlist	From	Vehicle Num	Gate	Visit Type
2	Loki	8986565656	Visitor	Delivery Executive	09/10/25 23:29	Guard	09/10/25 23:30	Guard	D 120	DELHIVERY		MAIN GATE	Passcode
3	Jack	8665575757	Visitor	Delivery Executive	15/10/25 14:29	Guard	15/10/25 14:30	-	D 120	FLIPKART		MAIN GATE	Passcode
4	Aaaa Wateruuu	9799686656	Vendors	Water Tanker	15/10/25 14:30	Guard		-	D 120			MAIN GATE	Passcode
5	Mahi	9899868959	Visitor	Delivery Executive	15/10/25 14:33	Guard	15/10/25 14:35	-	D 120	FIRSTCRY	6456	MAIN GATE	Passcode
6	Loki	5825252524	Visitor	Delivery Executive	15/10/25 15:14	Guard	15/10/25 15:25	Guard	D 120	AMAZON	4758	MAIN GATE	Passcode
7	Test	46312849464	Visitor	Cab Driver	16/10/25 17:28	Guard	16/10/25 17:28	Guard	Block 1 001	OLA	1234	MAIN GATE	Passcode
8	Amenity Sp	999999999	Daily Help	Maid	17/10/25 12:52	Guard		-	Club House	98		MAIN GATE	Passcode
9	Bam	6467949040	Visitor	Guest	17/10/25 16:49	Guard	17/10/25 16:54	Guard	A 006 edit			MAIN GATE	Passcode
10	Rishtes	6464694949	Visitor	Beautician	17/10/25 16:50	Guard	17/10/25 16:54	Guard	A farha testir	ab2u2		MAIN GATE	Passcode
11	Jq72	46648444444	Visitor	Delivery Executive	17/10/25 16:53	Guard	17/10/25 16:54	Guard	A 006 edit	SNAPDEAL		MAIN GATE	Passcode
12	Ch	9484848488	Visitor	Cab Driver	17/10/25 16:54	Guard	17/10/25 16:54	Guard	A 006 edit,A	UBER	7222	MAIN GATE	Passcode
13	Bam	6467949040	Visitor	Guest	17/10/25 16:55	Guard	17/10/25 16:57	Guard	A 006 edit			MAIN GATE	Passcode
14	Surendra	6494949949	Visitor	Beautician	17/10/25 16:56	Guard	17/10/25 16:57	Guard	A farha testir	2717		MAIN GATE	Passcode
15	Qna	6484949494	Visitor	Beautician	17/10/25 16:57	Guard	17/10/25 16:57	Guard	A 006 edit	jw62		MAIN GATE	Passcode
16	Shashi Gupta	9494949494	Visitor	Delivery Executive	17/10/25 16:57	Guard	17/10/25 16:59	Guard	A 006 edit	PAYTM		MAIN GATE	Passcode
17	Bwn	6454844449	Visitor	Cab Driver	17/10/25 16:58	Guard	17/10/25 17:06	Guard	A farha testir	BLU SMART	727271	MAIN GATE	Passcode
18	Jqk	9454894494	Visitor	Cab Driver	17/10/25 16:58	Guard	17/10/25 17:07	Guard	A 006 edit, A	OLA	727272	MAIN GATE	Passcode
19	Jam	9461194949	Visitor	Cab Driver	17/10/25 16:59	Guard	17/10/25 17:06	Guard	A farha testir	OLA	717272	MAIN GATE	Passcode
20	Abhishek Mygate	9835980497	Visitor	Guest	17/10/25 17:00	Guard		-	A farha testin	g flats		MAIN GATE	Passcode
21	С	5756650536	Visitor	Guest	17/10/25 17:00	Guard	17/10/25 17:01	Guard	A 006 edit			MAIN GATE	Passcode
22	Xx	46568659656	Visitor	Cab Driver	17/10/25 17:02	Guard	17/10/25 17:03	Guard	Block 1 001	UBER	5555	MAIN GATE	Passcode
23	Dharm	5865686568	Visitor	Delivery Executive	17/10/25 17:04	Guard	17/10/25 17:05	Guard	Block 1 001	BIG BASKET		MAIN GATE	Passcode

Kid Profile deletion option in the dashboard

Path: Society >> Flats & Amenities >> Click on the Flat name >> Delete option against the Kid profile Path: People Hub >> Residents >> Click on 'Details' against the kid profile >> Delete

The delete option for kid profiles is now available in multiple locations: on the resident details page within individual kid profiles, and on the flat list page against each kid profile for quick access. This enhancement provides admins with flexible options to manage kid profiles efficiently, whether working from detailed resident views or summary flat listings. The delete functionality maintains appropriate access controls and follows existing permission structures for profile management. Admins can now efficiently manage kid profiles with direct deletion options, eliminating the need for workarounds or external processes. The multiple access points for deletion provide flexibility and improve workflow efficiency.

