

ERP Dashboard Updates (Feb' 2026)

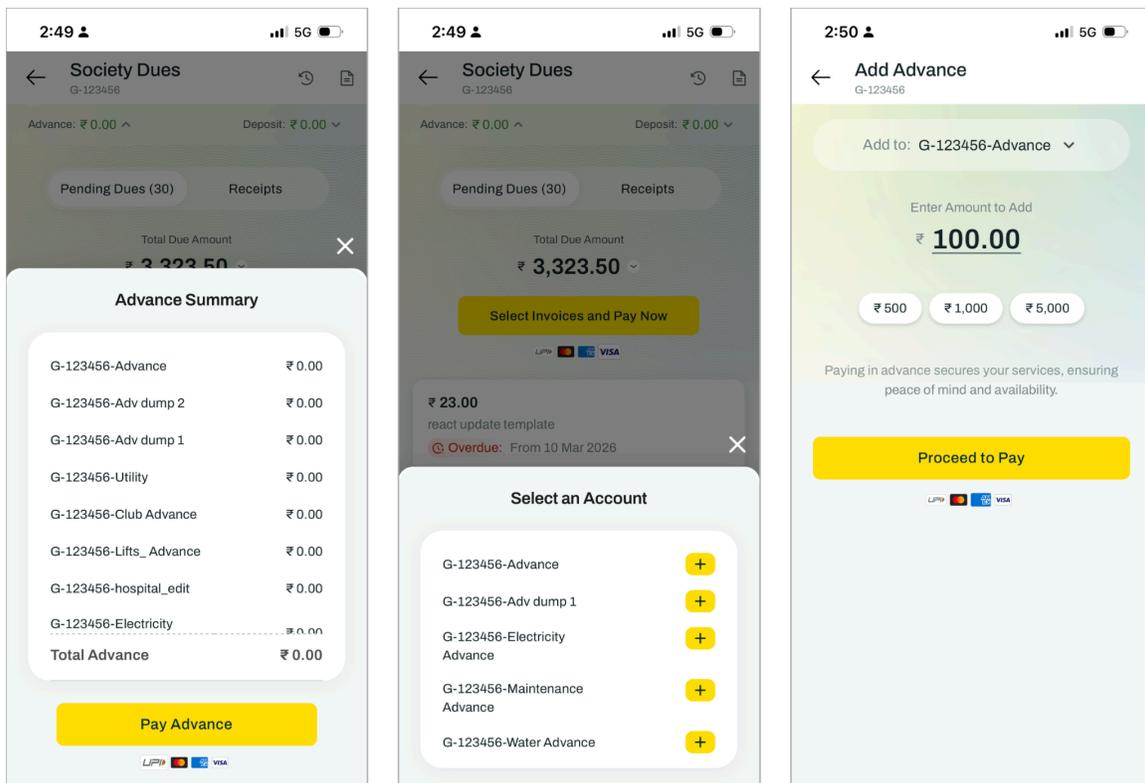
New Avatar of the Advance Payment Page on the App!

Path : App >> Community >> Society Dues

The Advance Payment flow has been revamped to provide residents with a smoother and more intuitive experience while reviewing society bills and making payments. With this updated experience, users can now open the Advance Summary and simply click on the Pay Advance button to proceed with the payment. The advance account selection is now shown upfront, allowing users to quickly choose the relevant advance account before moving to the payment screen.

The new page has been redesigned for better clarity and ease of use. The amount field is clearly highlighted, enabling residents to enter any desired amount and complete the advance payment seamlessly.

This update simplifies the payment journey, reduces confusion during advance payments, and makes it easier for residents to quickly add advance funds to their account.



Simplifying the daily work of Society Accountants

Accounting workflows are now more efficient with faster vendor bill booking, direct access to create next documents from PR and RFQ listings, and improved bank reconciliation that lets accountants change periods without leaving the report.

1. Vendor Bill booking made even quicker

Path: Accounts >> Purchasing >> Vendor Bills & Payments

Booking vendor bills, especially with a good number of items, can be tedious for society accountants. With different item types supported (expense, asset, or inventory), options for TDS payable/penalty deduction, selection of expense tags, booking as RCM, and more, this form takes considerable time to fill and submit.

This update makes multiple small upgrades to this form to speed up the booking process -

1. 2-3 fields such as billing address, item description etc. have been removed
2. 4-5 fields such as vendor bill number, bill date, additional notes, etc. have been made non-mandatory
3. Item type has been pre-selected to 'Expense', which is most used and requires lesser number of inputs
4. Fields such as TDS Payable ledger, TDS percentage (on section selection), etc. get pre-filled
5. The overall structure of the form elements and phrasing for various fields have been updated for easy readability and comprehension
6. Amount summaries after each item and at the bottom of the form help with quick validation

Aside from the above, TDS deduction is now allowed for service items even if there is an asset or inventory booked within the same form.

Benefits:

- Book vendor bills in seconds instead of minutes with an accountant friendly guided input flow
- Ensure a low error rate with selection of ledger, TDS amount, voucher amount, etc. with auto-fill, better nomenclatures and summaries

2. Next Document support for PR and RFQ from their table view

Path: Accounts >> Purchasing >> Purchases >> PR/RFQ Listing

Purchase Order creation is the next logical step after RFQ, while either RFQ or PO can follow a Purchase Request approval. Similar to the Purchase Order listing table that has buttons for MRN and vendor bill booking, next document buttons have now been introduced to the PR and RFQ listing tables.

This ensures:

- Faster workflow progression with quick access to create next documents
- Reduced navigation time between purchase stages

Select Society: Prod The Island Plus

2025-2026 Financial Year

Society Admin

Accounts >> Purchasing >> Purchases

Purchases

Purchase Order | Request for Quotation | **Purchase Request**

Status: All (except Deleted) | Created By: All | Reference/Doc No.: [] | Apply Filters

Bulk Upload | Print PR Records

PR No.	Department	Vendor Name	Item Name	Status	Amount(Rs)	Order Date	Scheduled Date	Next Doc	Action
PR266	Sangamesh	B A Gopivallabha	dafs	Approved	12,000.00	16-01-2026	16-01-2026	Create PO Create REFQ	View Duplicate Delete
PR265	CIVIL	ABCD LTD	inventory_02	Rejected	1,200.00	26-12-2025	26-12-2025	-	View
PR264	12333	abcde	item check	Approved	64.40	17-12-2025	17-12-2025	Create PO Create REFQ	View Duplicate Delete
PR263	Gardening	abcde	item	Approved	1,386.00	17-12-2025	17-12-2025	Create PO Create REFQ	View Duplicate Delete
PR262	Gardening	abcde	call of it	Approved	1,570.80	17-12-2025	17-12-2025	Create PO Create REFQ	View Duplicate Delete
PR261	12333	abcde	item check	Approved	1,094.80	17-12-2025	17-12-2025	Create PO Create REFQ	View Duplicate Delete
PR260	Gardening	abcde, abcdf, ABCD LTD	asdf	Rejected	28,00,00,000.00	27-11-2025	27-11-2025	-	View
PR259	CIVIL	20th Checkk	test navsree 1122	Approved	20.00	26-11-2025	26-11-2025	Create PO Create REFQ	View Duplicate Delete
PR258	Sangamesh	abcd, abcde, abcdf, ABCD LTD	sdcscd	Rejected	28,00,00,000.00	25-11-2025	25-11-2025	-	View
PR257	Gardening	Vvish Technologies Pvt Ltd (MYGATE).	asset_10260_1, ASSET4, Cpvc Pt...	Approved	48,096.00	24-11-2025	24-11-2025	PO223 (24 Nov 2025) REFQ117 (24 Nov 2025)	View Duplicate De

3. Speedy Bank Reconciliation with period change within the report

Path : Accounts >> Bank Accounts >> Bank Reconciliation

Admins can now easily access and update the date range directly on the Bank Reconciliation page. This eliminates the need to navigate back and forth to change the date range, making the reconciliation process faster and more convenient.

Select Society: Prod The Island Plus

2025-2026 Financial Year

Rushika Central CS

Accounts >> Bank Accounts >> Bank Reconciliation

Bank Reconciliation for SBI from 01-03-2026 to 11-03-2026

Note: Please check for any un-reconciled entries outside the date range

Verify | Manual Entry | Add bank date

Opening Ledger Balance	9,326.71	Bank Balance	71	Reconciled Bank Balance	29,110.98
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Sorry No Transactions

March 2026

Su	Mo	Tu	We	Th	Fr	Sa
22	23	24	25	26	27	28
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

Booking GST transactions within General Payments / Receipts

Path : Accounts >> Purchasing >> General Payments

Path : Accounts >> Dues and Receipts >> General Receipts

General payments and general receipts are modules used to book petty expenses (such as stationery, food & beverages, small repairs) and minor incomes from basic services (such as tile cutting, POP works) respectively. Until now, only non-GST transactions could be handled within these modules, while accountants had to use the more complex expense voucher or tax invoice generation for GST requirements.

The update brings the capability to select tax type (CGST or IGST) and tax rate within these modules to simplify the booking process for minor transactions. A GST summary is provided at the bottom of the forms for confirmation before ledger entries are processed. Additionally, the coverage of tax reports (Input & Output) has been expanded to accommodate GST records from these modules, ensuring no entries are missed during R-2 and R-1 filings respectively.

For Accountants & CAs:

- Book GST transactions for petty expenses and minor incomes without complex forms
- Faster processing of small-value GST transactions with simplified workflow
- Complete GST compliance with automatic inclusion in input and output tax reports

The screenshot displays the 'General Payments' form within the 'Accounts >> Purchasing >> General Payments' navigation path. The form includes the following elements:

- Select Society:** Prod The Island Plus
- Financial Year:** 2025-2026
- FAQ:** Link to frequently asked questions.
- Society Admin:** Society Admin
- Departments:** Security
- Tax Options:** GST IGST
- Tax Rate *:** 18.00
- Expense Entry:** Ledger * Security, Amount * 2000, Expense Tag
- Attach Documents:** Choose file (No file chosen), Click here to add more options
- Summary:** CGST Input Amount: ₹ 180.00, SGST Input Amount: ₹ 180.00, IGST Input Amount: ₹ 0.00
- Buttons:** Save, Cancel

Prepaid Meter module Now Supports Two New Integrations!

Path : Society >> Utility Meters >> Electricity Meters >> Settings

1. Energen Nxt Electricity Meter

On popular demand, this electricity meter from the NCR region has now been integrated into the Mygate ecosystem.

Similar to Neptune, this is a smart meter that allows a server-based information and recharge process. Residents using their familiar Mygate app can view the live balance & readings and track the daily unit consumption for their households. A simple, real-time recharge process allows him to update the meter balance on the go instead of manually coordinating with the society office.

The following details are required to onboard this meter -

- A. Site Code, Username and Password (these details are not to be shared with any 3rd party)
- B. Meter Device Numbers and Customer Address for each flat

Utility Meter Setting ✕

Meter Name*	Meter Company*
<input type="text" value="EnergenNxt_Society Name"/>	<input type="text" value="Energen"/>
Bank*	Site Code*
<input type="text" value="3609194095 - CBIN0280999 New I"/>	<input type="text" value="8292"/>
Recharge Min Amount*	Recharge Max Amount*
<input type="text" value="1"/>	<input type="text" value="50000"/>
Username	<input type="text" value="Test User"/>
Password	<input type="text" value="Test Password"/>

2. Inn4Smart Electricity Meter

This is another meter from NCR that Mygate now supports within its ecosystem.

Similar to Energen Nxt, this is a smart meter and supports all the balance, readings and recharge functionalities. Different from others, Inn4Smart is also integrated within various meter providers in the backend and can serve as an intermediate as a software solution provider for societies.

The following details are required to onboard this meter -

- A. Project ID, Email ID and Password (these details are not to be shared with any 3rd party)
- B. Meter Numbers for each flat

Utility Meter Setting ✕

Meter Name* **Meter Company***

Bank*

Recharge Min Amount* **Recharge Max Amount***

Email*

Password*

Project ID*

Organize Comment Templates with Grouping in Helpdesk!

Path : Helpdesk >> Settings

Earlier, Helpdesk comment templates existed as individual entries without any categorization, making it difficult for Helpdesk Managers and staff using Saarthi to quickly find the right template from a long list.

With this update, comment templates can now be grouped for better organization. Admins can create a comment group (parent) and add multiple templates (child comments) under that group. On both the dashboard and Saarthi app, these groups will appear in a collapsed format, allowing managers and staff to first select the relevant group and then choose the appropriate template.

All existing templates without a group will automatically be placed under a default group called "Others." Admins can also edit, move, rename, or delete both comment groups and individual templates as needed.

Benefits:

1. **Better organization:** Comment templates can be grouped logically for easier navigation

2. Faster responses: Helpdesk Managers and staff can quickly find the right template

Select Society
The North Tower

2025-2026
Financial Year

FAQ

Rushika
Central CS

Help Desk >> Settings
category via the Society Staff Edit section before enabling the setting. * 33/50 staff not mapped in Society Staff table.)

Auto Assignment Settings

Enable staff availability based auto assignment

(Note: Once enabled, auto assignment will work based on the availability of staff inside the society. Please ensure the staff is mapped to their Mygate passcode via the Society Staff Edit section before enabling the setting. * 44/50 staff not mapped in Society Staff table.Auto-ticket assignment based on Round Robin will not apply to MEMBERS when this setting is enabled.)

Comment Template

Create pre-made template for comments that your staff can use while communicating with the residents on helpdesk.

+ Add Comment Group + Add Comment Template

Comment	Visibility	Count	Actions
After Issue Resolution		1	
Greeting from the society		2	
Greetings from The North Tower! We will address you shortly!	Staff, Manager/Admin	-	
Greetings! There will be some delay in addressing your issue. Please be patient	Staff, Manager/Admin	-	
Others	-	1	

Helpdesk Email Recipient

+ Add Email Recipient

Name	Email	Actions
------	-------	---------

Select Society
The North Tower

Help Desk >> Complaints

Complaints

ID or word within the subject

Status: New, On Hold, ...

Type

Escalation

Creation Date: 11/03/2025

93 Results Found

ID	Subject	Category/Subcategory	Flat	Status
726	Test	Account and Payments	Red Oak-201	New
724	Asdg	Carpentry / Door Fittings	Club House-Badminton	New
723	Test	Carpentry / Door Fittings	Club House-Badminton	New
722	Chh	Cable	Red Oak-1001	New
721	Test	Plumbing / Dirty Water	Red Oak-102	In Progress
717	Test	Electrical / Lighting	Red Oak-201	New
715	Xyz	Cable	Cebu-201	Not Selected
712	Test	Electrical / Switches	Common Area-Manager D...	Not Selected
710	Test	Electrical / Switches	Red Oak-501	Not Selected
709	Tube light	Electrical / Lighting	Common Area-121	Not Selected
708	Test	Electrical / Lighting	COMMON AREA-Manage...	Not Selected
707	Test	Electrical / Lighting	Red Oak-501	Not Selected

Ticket ID : 721

Red Oak-102
Mygate

Complaint History

UNIT LEVEL: Urgent

Plumbing / Dirty Water

Test

Preferred Time: No Preferred Time

Department: Not Selected

Created: 26-02-26, 04:36 PM (12d 22h ago)

Ticket Updates

IN PROGRESS

Assigns: Rushika

Hold Resolve

Greeting from the society
2 Comment Templates

- Greetings from The North Tower! We will address you shortly!
- Greetings! There will be some delay in addressing your issue. Please be patient
- Dear Resident, issue raised has been resolved. Please validate and close the ticket from your end.

9:41

Complaint ID: 51621

Water tap in the bathroom has not been working for the past two days. There is no water flow when turned on.

Comment

Type your comment

Greetings / Acknowledgement

Work In-Progress

Work Completed

Work On-hold / Blocked

- Our technician has been informed and will visit soon.
- We're checking on this and will update you shortly.
- Thank you for raising this issue. We have received your request and will look into it shortly.
- The issue is being looked into. Please allow us some time.

Multiple new/improved reports for better society management

Several new and improved reports for better society management, including a downloadable Purchase Report, Bill Plan-wise Dues & Advance Balance Report, communication delivery report download for tracking, and an enhanced Opinion Poll Results Report with better insights.

1. New Purchase Report for efficient management

Path: Accounts >> Purchasing >> Purchases >> Purchase Report

Tracking purchase records, their approvals, and rejection/deletion is an important aspect of monthly maintenance review in any society. With this new update, the details that have been available for view on the dashboard are now downloadable for further analysis. The treasurer or accountant can pull this report for any period while applying required filters such as purchase document type or status. Special filters like vendor name and expense tag are also provided to view the report from a specific lens.

For Treasurers and Accountants:

- Download purchase data for detailed analysis and record-keeping
- Filter by document type, status, vendor, or expense tag for focused insights

<Society Name>										
Purchase Requisition Report : <From Date> to <To Date>										
PR No.	Department	Vendor Name	Item Name	Expense Tag(s)	Status	Amount (Rs)	Next Doc(s)	Created Date	Last Update Date	Scheduled Date
PR2233	Electrical	ABCD Ltd.	Wiring	Budgeted, Miscellaneous	Approved	1991	-	04-05-2025	04-05-2025	04-05-2025
PR2872	Electrical	ABCD Ltd.	Switchboard	Budgeted	Sent	2819.82	PO2233 (04-05-2025) RFQ2722 (09-05-2025)	07-09-2025	07-09-2025	07-09-2025
PR9282	Electrical	ABCD Ltd.	Fuse, Wire & 4 more	Maintenance	Rejected	27882.22	-	23-08-2025	23-08-2025	23-08-2025

2. Bill Plan-wise Dues & Advance Balance Report

Path: Financial Reports >> Account Balance & Statements >> Dues & Advance Account Balance

Multiple types of bills are generated in a society - these include maintenance invoices that are generally paid by owners and utility invoices whose liability falls on tenants. Treasurers who wish to segregate such invoices for targeted reminders and efficient follow-up reporting use the Bill Plan system during invoice generation on Mygate. While the account statement of any house provides

detailed insights into both overall transactions and bill plan-level drill down, admins who wish to view a final balance summary of multiple or all houses at once can now use the Dues & Advance Balance Report with bill plan-level bifurcation of balances.

For Treasurers and Accountants:

- View consolidated dues across all houses broken down by bill plan
- Target specific groups (owners vs tenants) for payment reminders

SI No.	House	Resident Type	Tower	Owner	Total Dues (Rs)	Total Advance (Rs)	Water		Maintenance		Electricity		Others	
							Dues (Rs)	Advance (Rs)	Dues (Rs)	Advance (Rs)	Dues (Rs)	Advance (Rs)	Dues (Rs)	Advance (Rs)
21	A-011	Owner	A		2,46,296.40	0.00	2,337.28	0.00	1,993.84	0.00	0.00	0.00	2,41,965.28	0.00
22	A-12	Owner	A	Trishla Shukla	5,66,999.50	0.00	2,341.48	0.00	8,334.84	0.00	0.00	0.00	5,56,323.18	0.00
23	A-14	Owner	A		1,983.08	0.00	47.20	0.00	0.00	0.00	0.00	0.00	1,935.88	0.00
24	A-44	Owner	A	Sonam yadav	6,86,910.16	1,089.00	4,649.92	0.00	4,570.28	1,000.00	0.00	89.00	6,77,689.96	0.00
25	A-55	Owner	A	Sandhya Gupta	19,62,319.58	0.00	3,85,148.16	0.00	23,806.84	0.00	32,763.56	0.00	15,20,601.02	0.00
26	A-66	Owner	A	Nava Resident	3,67,370.39	0.00	2,303.72	0.00	2,288.84	0.00	150.49	0.00	3,62,627.34	0.00
27	A-101	Owner	A	Yash	4,75,491.45	16,635.01	2,308.44	0.00	10,748.66	91.00	0.00	0.00	4,62,434.35	16,544.01
28	A-102	Owner	A	hhvf a v	8,96,05,646.40		7,72,080.61	0.00	24,330.44	0.00	49,187.26	0.00	8,87,60,048.09	
29	A-103	Tenant	A	Amit	10,04,56,560.90	947.20	9,09,715.16	888.20	23,868.64	59.00	51,572.80	0.00	9,94,71,404.30	0.00

3. Communication tracking made easy with delivery report download!

Path : Communications >> Delivery Report

Society admins can now download the Delivery Report in Excel format directly from the dashboard for the past 120 days. The report provides a detailed email delivery log, including the delivery status, purpose of the email, and the associated house details. To ensure privacy, email IDs are masked in the report.

Benefits:

1. Easy access to email delivery history from the dashboard
2. Better visibility into email status and communication logs

The North Tower				
Email Delivery Report: From 5-3-2026 To 11-3-2026				
Created Date	Subject	House	Email	Status
11 March 2026, 11:23 AM	Ticket ID: 727, Status: Resolved - UPDATE	N/A	xxxxxxxxxxxxxxxxx@mygate.in	sent
11 March 2026, 11:23 AM	Ticket ID: 727, Status: Resolved - UPDATE	N/A	xxxxxxxxxxxxgate.in	sent
11 March 2026, 11:23 AM	Ticket ID: 727, Status: Resolved - UPDATE	Makati-003	xxxxxxxxxxxxxxxxx2012@gmail.com	sent
11 March 2026, 11:23 AM	Ticket ID: 727, Status: Resolved - UPDATE	Makati-003	xxxxxxxxxxxxxxxxx@mygate.in	open
11 March 2026, 11:23 AM	Ticket ID: 727, Status: Resolved - UPDATE	Makati-003	xxxxxxxxxxxxxxxxx56@gmail.com	open
11 March 2026, 11:23 AM	New Ticket Created, ID: 727, Status: Resolved	N/A	xxxxxxxxxxxxxxxxx@mygate.in	sent
11 March 2026, 11:23 AM	New Ticket Created, ID: 727, Status: Resolved	N/A	xxxxxxxxxxxxgate.in	sent
11 March 2026, 11:23 AM	New Ticket Created, ID: 727, Status: Resolved	Makati-003	xxxxxxxxxxxxxxxxx2012@gmail.com	sent
11 March 2026, 11:23 AM	New Ticket Created, ID: 727, Status: Resolved	Makati-003	xxxxxxxxxxxxxxxxx@mygate.in	open
11 March 2026, 11:23 AM	New Ticket Created, ID: 727, Status: Resolved	Makati-003	xxxxxxxxxxxxxxxxx56@gmail.com	open
09 March 2026, 11:36 PM	Service Request 726, Status: New - Escalation	Red Oak-201	xxxxxxxxxxxx@gmail.com	sent
09 March 2026, 11:36 PM	Service Request 726, Status: New - Escalation	N/A	xxxxxxxxxxxxxxxxx@mygate.in	sent
09 March 2026, 06:16 PM	Helpdesk Report - 09-03-2026	N/A	xxxxxxxxxxxxxxxxx@mygate.in	sent
09 March 2026, 05:30 PM	Pickle Ball Booking Sequoia-001N	N/A	xxxxxxxxxxxxxxxxx@mygate.in"	initiated

4. Improved Opinion Poll Results Report for Better Insights

Path : Communications >> Opinion Polls

The Opinion Poll Results Report has been revamped to provide admins with clearer insights and better visibility into poll activity.

With the updated report, admins can now view who downloaded the report and when, along with important poll details such as the voting duration and poll configuration. The report also provides a vote count for each option, helping admins easily understand the overall outcome. Additionally, admins can see which residents have voted and which have not, along with the voting choices of residents. *(For secret polls, individual voting choices will not be displayed.)*

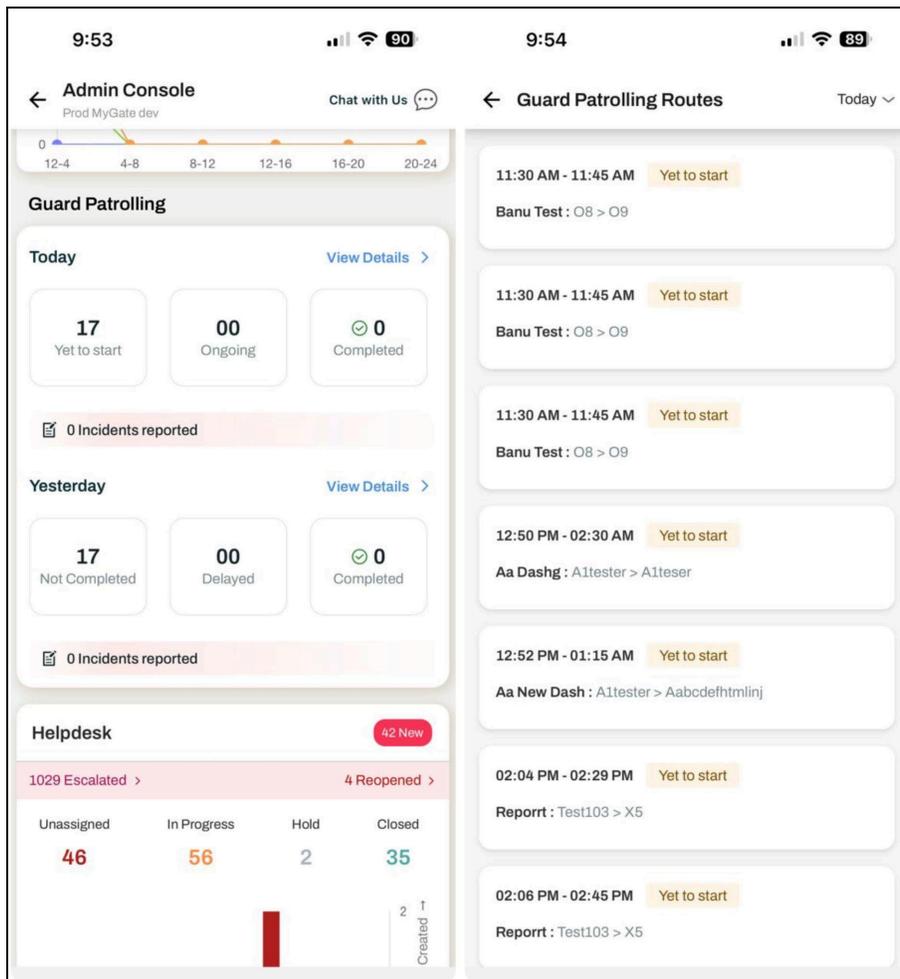
This revamped report benefits admins by providing better transparency with detailed poll activity insights & a clear vote breakdown across different options.

The North Tower		
Report Downloaded By: Ruanika shimpi on 11/03/2026 03:09 PM		
Voting Duration: From 11/03/2026 12:00 PM To 31/03/2026 12:00 PM		
Poll Title:	What do you wanna have for lunch?	
Type	Normal	
Total No of Votes		25
Votes not Received		189
Choice	Vote Count	
Pizza	10	
Sandwich	5	
Icecream	5	
Anything works	5	
Residents Voted		
Flat No/House No	Resident Name	Option Voted
New-16	abhishek	Pizza
Accounts-007	Hardik	Pizza
ID-1056	Iqbal Kiran	Icecream
A-201	Taj Kiran	Pizza
A-102	Create non member	Icecream
A-103	himani.yadav@mygate.in	Icecream
Residents Did Not Voted		
VILLA-mannohan	Mannohan	
Accounts-007	Navin	
B-101	Banu Kiran	
COMMON AREA-Harsh	Abhishek Kumar Pathak	
G-506	Nandhini	
A-2	Vinodbygy	
C-1402	Society Accountant	
A-1121	Banu	
Non Members-Only soft Only soft deletion		

Security Dashboard Updates (February 2026)

Guard patrolling in the app admin console

Admins can now view the guard patrolling details in the app admin console and view the ongoing, delayed and completed routes. The details of these routes also are shown to the admins along with the details of the incidents reported in that particular route. The delayed routes are also highlighted for the admins. This widget is enabled for all societies where the guard patrolling society setting is also enabled. We show a knowledge blog about the feature to the society admins where this feature is not enabled.



Vehicle sticker number capture during vehicle addition

Path: Society >> Parking >> Vehicle List

Society >> Parking >> Flatwise Vehicle Limit

Admins can now record and manage vehicle sticker numbers for all vehicles in the society. A new "Vehicle Sticker Number" field has been added to the bulk upload, Add Vehicle, and Edit Vehicle pages. This optional field accepts alphanumeric values and will be displayed in the vehicle listing page and downloaded reports. Sticker numbers are displayed in the vehicle listing page after the Vehicle Type column and included in downloaded reports as the last column.

The screenshot shows the 'Add Vehicle' form. The 'Vehicle Sticker Number' field is highlighted with a red box. The form includes the following fields:

- Society Name * (Prod MyGate dev)
- Parking Name * (&lch1>tes&lch1>er)
- Vehicle Number *
- Vehicle Type * (-Select -)
- Vehicle RFID Tag
- Vehicle Sticker Number (highlighted)

The screenshot shows the 'View Vehicle List' page. The table displays a list of vehicles with the following columns:

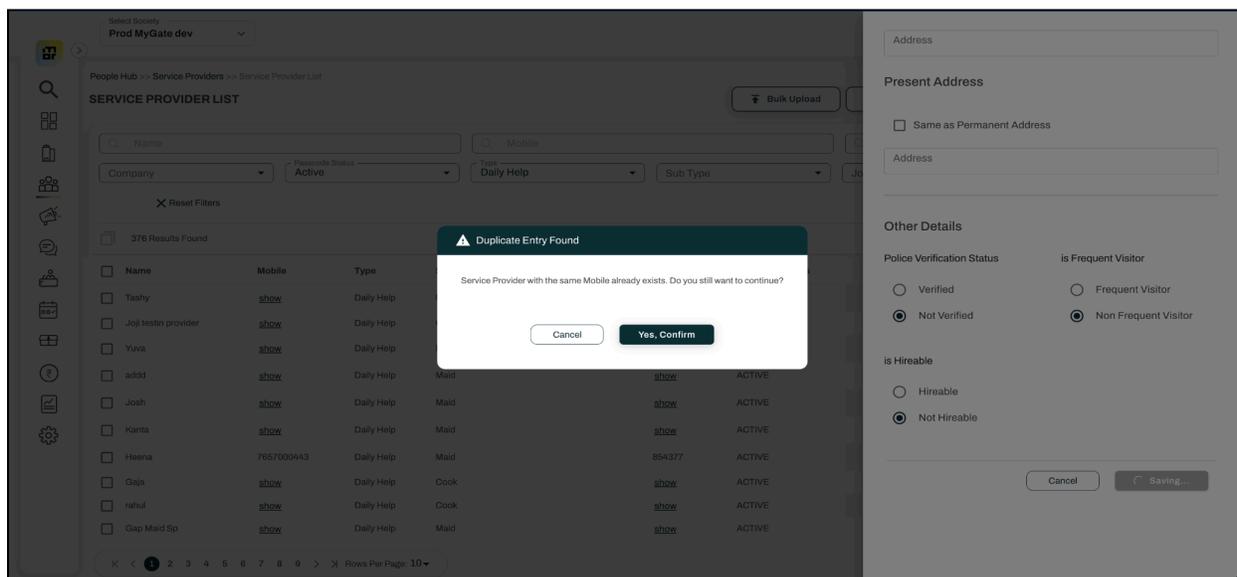
Society	Flat	Vehicle Number	Parking Name	Vehicle Type	Vehicle Sticker Number	Created	Updated	Updated by	Edit
Prod MyGate dev	A.&lch1>tes&lch1>er	TN222331	A-6, 3, 6, 8	Car	A3218	03-02-2026	17-02-2026	sanaanjanan@gmail.com	Edit Vehicle
Prod MyGate dev	A.&lch1>tes&lch1>er	TN222331	A-6, 3, 6, 8	Car		03-02-2026	03-02-2026	r.prasanth+custom1@appssecure.security	Edit Vehicle
Prod MyGate dev	A.&lch1>tes&lch1>er	TN222331	A-6, 3, 6, 8	Car		03-02-2026	03-02-2026	r.prasanth+custom1@appssecure.security	Edit Vehicle
Prod MyGate dev	A.&lch1>tes&lch1>er	TN222331	A-6, 3, 6, 8	Car		03-02-2026	03-02-2026	r.prasanth+custom1@appssecure.security	Edit Vehicle
Prod MyGate dev	A.101	DL14KE3566	S11	Two Wheeler		09-01-2026	09-01-2026	admin	Edit Vehicle
Prod MyGate dev	A.101	KA12CM2565	S11	Car		09-01-2026	09-01-2026	admin	Edit Vehicle

	A	B	C	D	E	F	G
1	Building Name	Flat Name	Vehicle Number	Type (Car : C , Two Wheeler : T	Vehicle Rfid	Vehicle Rfid Secret Code	Vehicle Sticker Number
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							

Duplicate service providers validation from dashboard

Path: People Hub >> Service Providers >> Service Provider List

The service provider creation process from the dashboard will now prevent duplicate entries aligning with the existing validation in the guard app. When adding a service provider with an existing mobile number or document ID in the society, the system will now prompt a confirmation message: "Service Provider with the same details already exists. Do you still want to continue?" with options to proceed or cancel. For bulk uploads, duplicate profiles will be flagged in the preview page with the same confirmation prompt before final upload. Additionally, mobile number fields now accept only numeric input, while document ID fields support alphanumeric, numeric-only, or alphabetic-only entries.



Option for admins to add and edit kids from the dashboard

Path: People Hub >> Residents >> Resident List

Society >> Flats & Amenities >> Flat Name >> Add User

Admins can now add and edit kid profiles directly from the dashboard, in addition to the existing delete functionality. Two new user types, "Owner Kid" and "Tenant Kid," have been added to the User Type dropdown in the Add Resident page. Kid profiles will appear under Inactive Users in the flat list and sync with the mobile app for resident visibility. Edit options are now available for kid profiles on the Residents List and Flat list pages, allowing admins to update all profile details as needed. Additionally, the user type dropdown has been streamlined by removing "Don't know," "Builder," and "Empty" options across all user addition scenarios.

The screenshot shows the 'Add Resident Details' form. The 'User Type' dropdown is open, displaying the following options: Owner, Owner Family, Owner Kid, Tenant, Tenant Family, Multi-Tenant, and Tenant Kid. The 'Owner Kid' and 'Tenant Kid' options are highlighted with a red box.

The screenshot shows the 'A 38, Prod MyGate dev Details' page. The 'Registered Users' section is visible, showing a table of users. The 'Inactive Users' section is also visible, showing a table of users. The 'Edit' and 'Delete' buttons for the 'Inactive Users' are highlighted with a red box.

Flat Type	Occupant Type	e-Intercom	Secondary Contact Number	Floor Number	Extension	Edit
Residential	Owner	View		38		Edit

Registered Users:						
Active Users						
Name	Mobile	User Type	Passcode	Edit	Delete	
yova s	View	Owner	267371	Edit	Delete	
Annu Sbs	View	Family	334945	Edit	Delete	
Sahana	View	Family	290119	Edit	Delete	
sahana.hs@mygate.in	View	Family	290119	Edit	Delete	
Inactive Users						
Name	Mobile	User Type	Passcode	Edit	Delete	

